

# Making legislation work better for citizens and business

The Internal Market Information System (IMI)

Last updated: October 2010

### 1. What is the Internal Market Information System (IMI)?

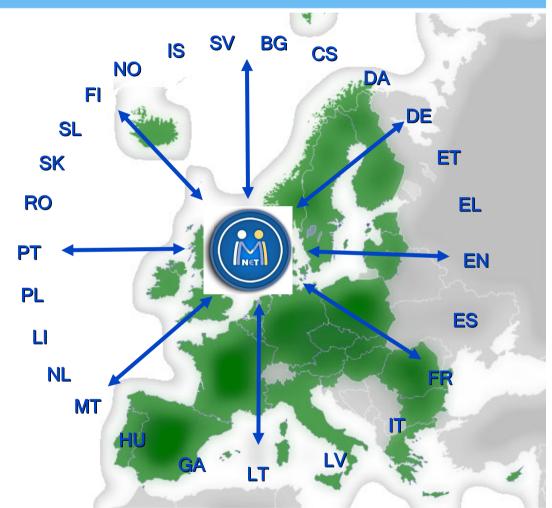


- IMI is a multilingual IT tool for exchange of information between Competent Authorities throughout the European Economic Area
- IMI is developed by the European Commission in partnership with EU Member States
- IMI facilitates communication between public administrations at national, regional and local level

## 1. What is the Internal Market Information System (IMI)?



- Secure and data protection friendly
- No additional hardware or software
- Multiple legislative areas (currently: Professional Qualifications and the Services Directive)



## 1. Administrative cooperation The legal obligations



IMI does not impose additional obligations on Member States beyond those already contained in internal market legislation

Revised Directive on Professional Qualifications
 (2005/36/EC)

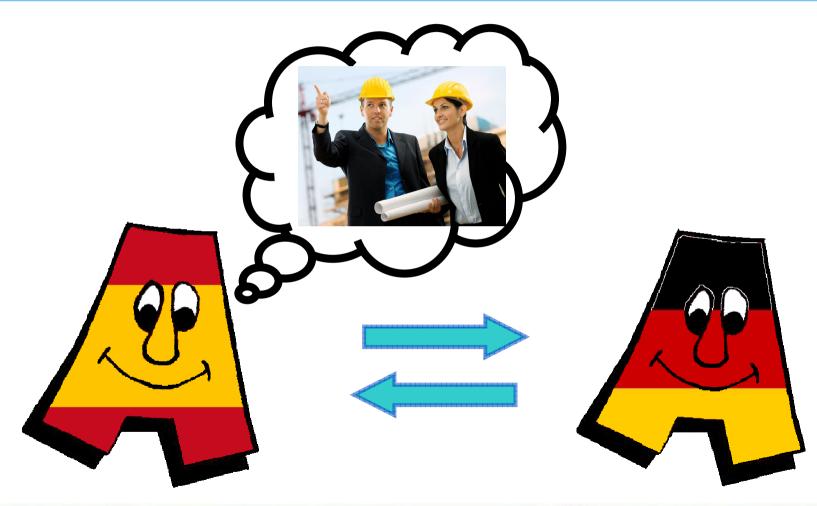
Article 8 - Administrative cooperation

Article 50 - Documentation and formalities

Article 56 - Competent Authorities

Services Directive (2006/123/EC)
 Articles 28-36





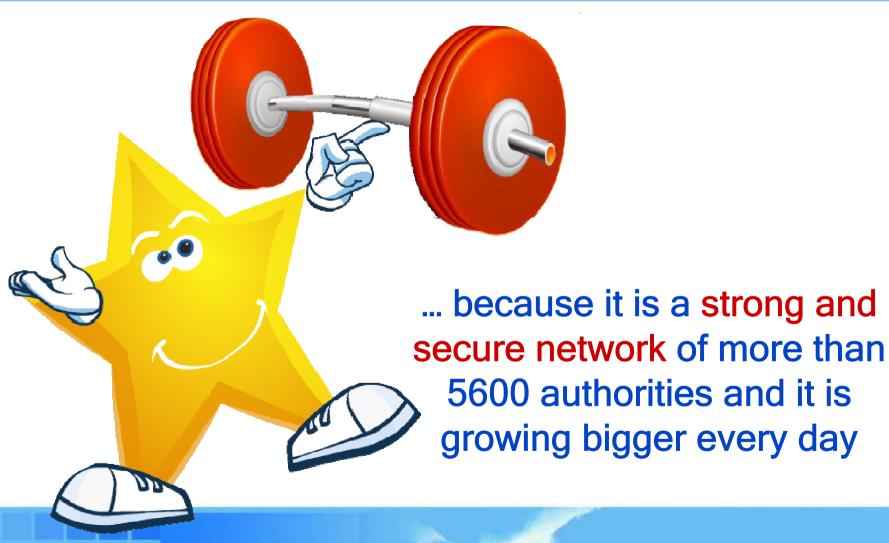


## IMI addresses the following problems:

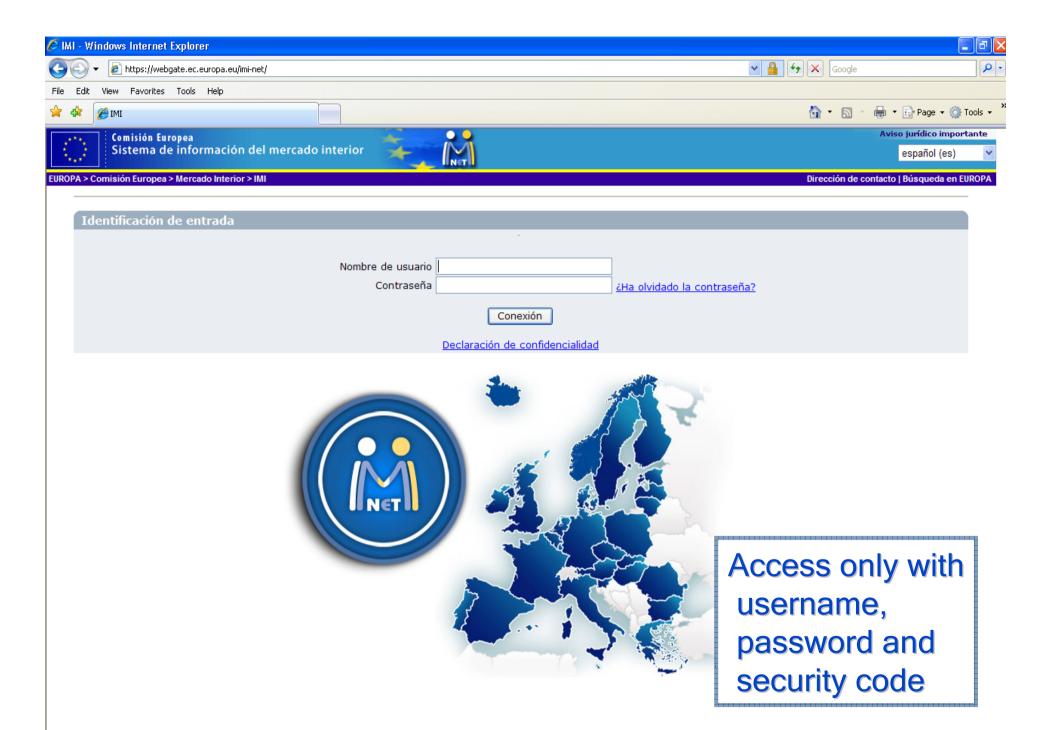
- Language barriers 23 official EU languages
- Lack of clearly identified partners in other Member States
- Different administrative structures and cultures
- Lack of administrative procedures for crossborder cooperation
- Management of 351 bilateral relationships in EU-27

## IMI is a star...









## IMI is a star...





... because it bridges communication gaps.

IMI contains pretranslated
questions and answers
and, for
some language pairs,
machine
translation.

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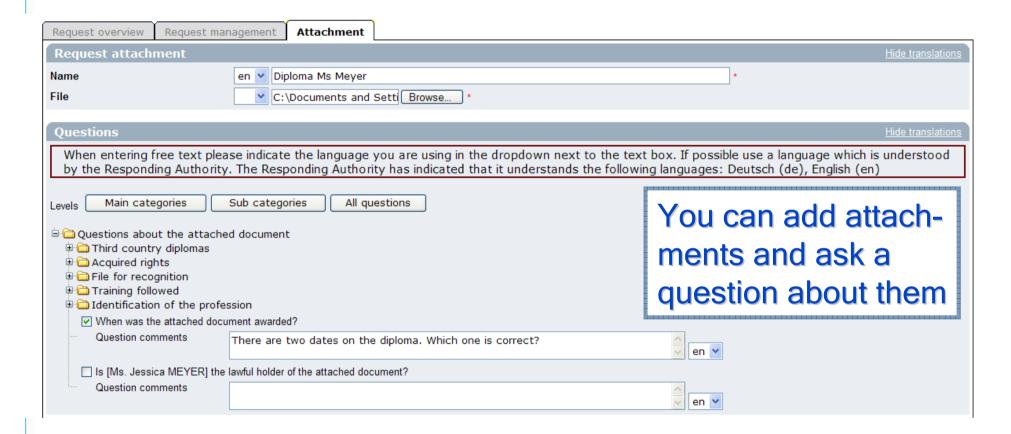
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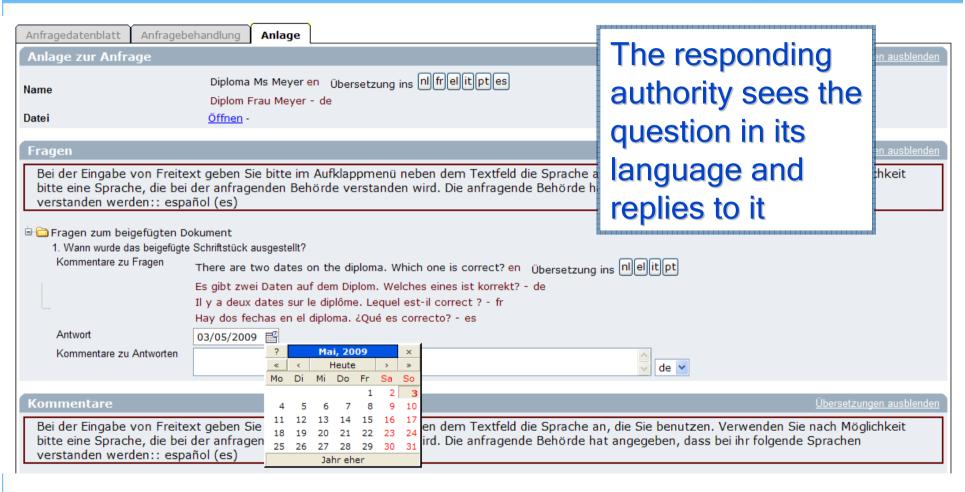


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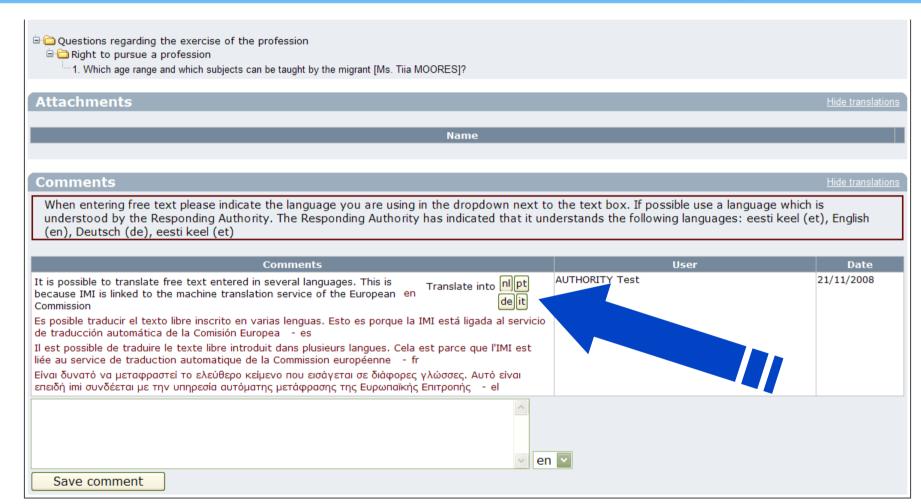






#### 2. IMI offers machine translation for free text





## IMI is a star...





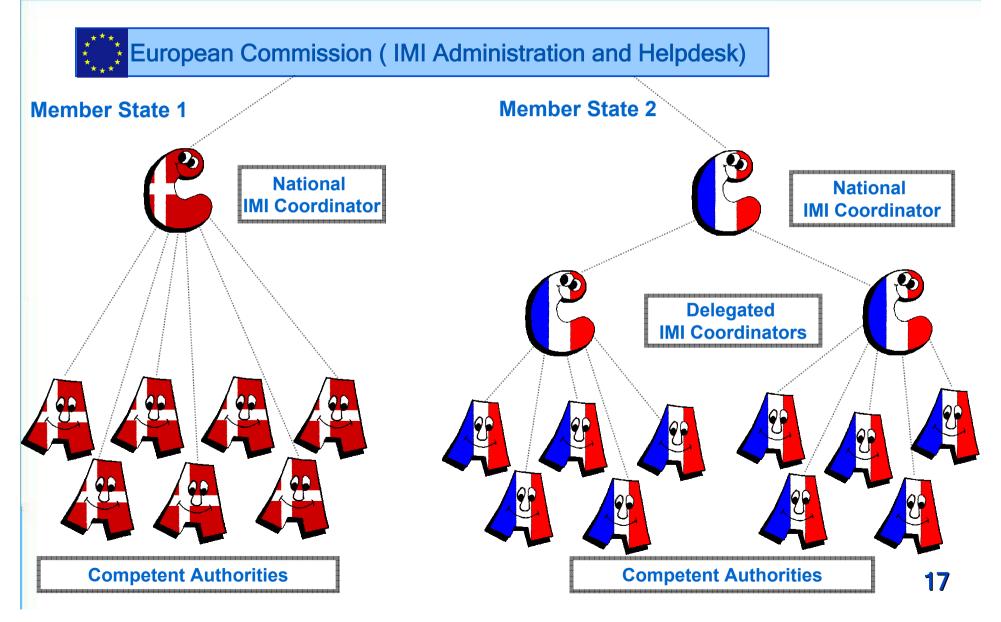
... because it blends into any existing administrative structure.

IMI offers maximum flexibility to allow Member States to mirror their internal structures.

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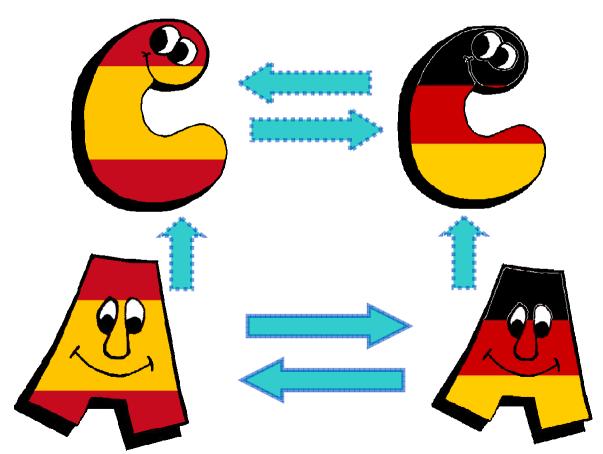
## 2. Flexible and transparent organisation







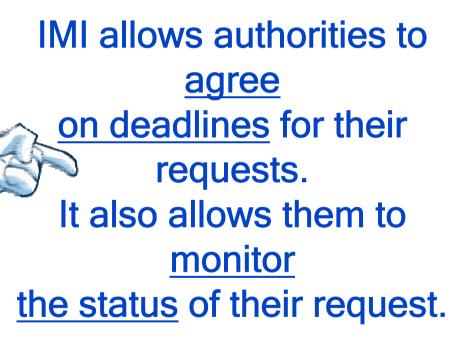
## IMI coordinators can intervene in case of disagreement



## IMI is a star...



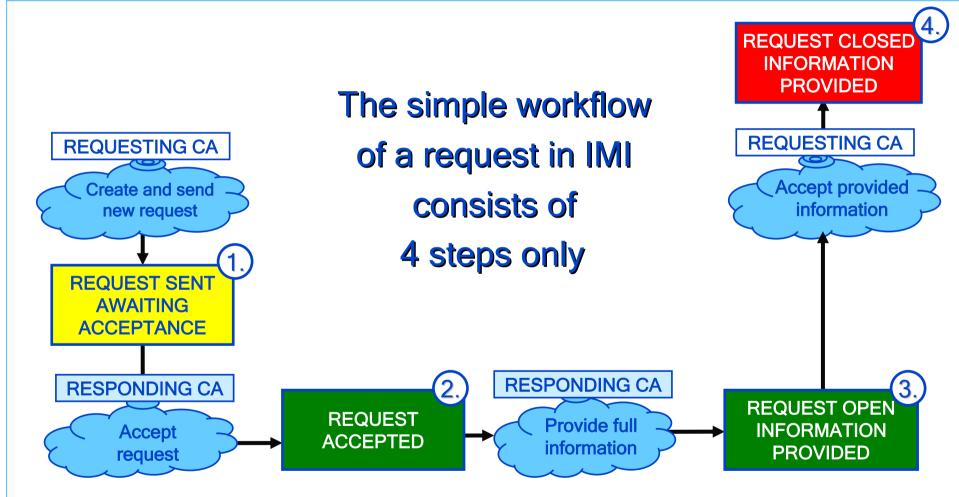
... because it speeds up procedures.

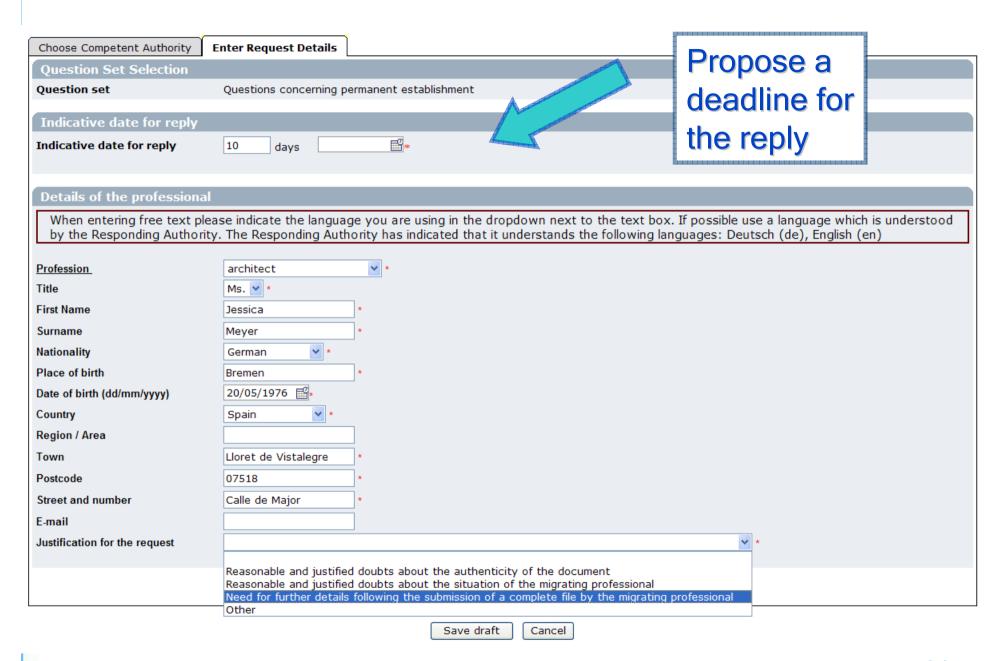




## 2. The flow of information for a request in IMI









Home Create New View Lists Search Administration About Logout

View Lists > List requests > All requests sent and received by my authority

#### All requests sent and received by my authority

Search within the list

Request list [2 Items]

Track the progress of your request by checking the list of requests

Request nr. ∄† Le	gislative area 🙎	Ouestion set	Status	Due date 🏄
14462 Professional Qual From Spain - BXL Training Ex1 10 To Germany - Architekten- und Ing Holstein	ifications Quest estab		Request open - information provided	Due date 13/06/2010 Send date 03/06/2010 Open request
14461 Professional Qual From Spain - BXL Training Ex1 10 To Germany - Architekten- und Ing Holstein	estab	ions concerning permanent ishment ole: Request handler	Request closed - information provided	Due date 13/06/2010 Send date 03/06/2010 Open request

#### 3. Some statistics about IMI

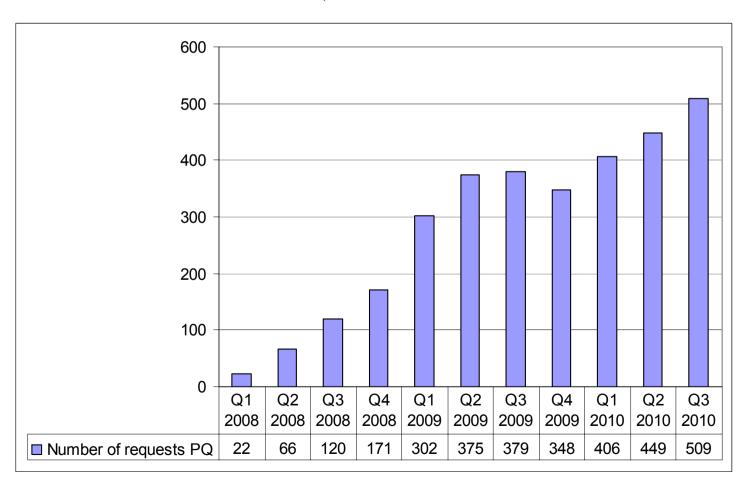


- Number of authorities registered: 5618
- Number of information exchanges so far
  - Professional Qualifications: 2638
  - Services Directive: 123
- Requests replied to within 2 weeks: 60%

#### 3. Some statistics about IMI



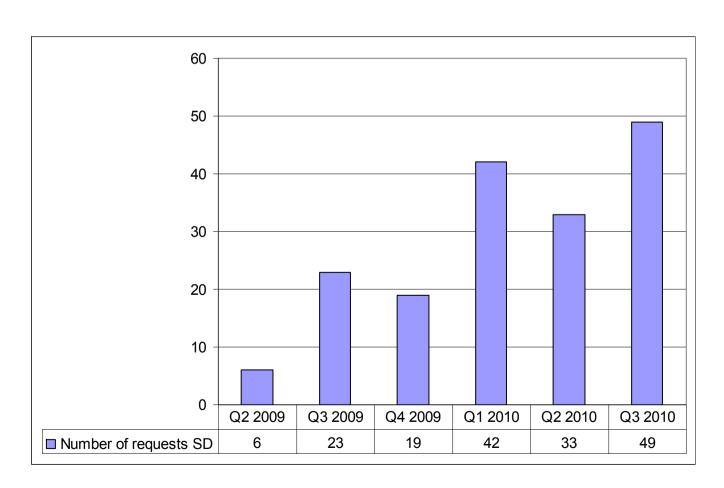
### Number of information exchanges under the Professional Qualifications Directive



#### 3. Some statistics about IMI



## Number of information exchanges under the Services Directive





## What users say

In the past, we sometimes had to wait for 3 months to receive an answer. With IMI, it is 2 days.

Sign up today! IMI is extremely simple to use and you won't regret your decision.

I'm glad that we have moved on from the rather hit and miss approach of firing off letters to colleagues in other countries with no guarantee of a reply.



## For further information or any question, please contact:

markt-imi@ec.europa.eu

or consult the IMI website: http://ec.europa.eu/imi-net

